

CQL Accreditation & Family and Friends

WHAT IS CQL ACCREDITATION?

Accreditation is the independent, third-party evaluation of an organization to assess its alignment with a specified set of standards. CQL Accreditation helps human service organizations improve the quality of its services, and the quality of life for people receiving those services.

WHY IS IT IMPORTANT?

It provides organizations with expert insight, unbiased accountability, clear action steps, relevant data, innovative practices, internationally recognized tools, ongoing guidance, and more. For your loved ones, this all amounts to them living the good life that they want to live.



What It Means For Your Loved Ones

Accreditation equips agencies to improve people's quality of life in a number of areas:

- Ensuring health and safety
- Creating friendships and relationships
- Participating in the community
- Promoting choice and independence
- Gaining community-based employment
- Attaining goals and dreams

AND MORE!



How You Can Be A Part Of Accreditation

Accreditation Preparation

Agencies often create workgroups to get ready for accreditation, which can involve family members and friends.

Accreditation Welcome Meeting

The accreditation visit begins with a gathering, where family/friends can share their experiences with the agency.

Support Your Loved One

Family and friends of people receiving services can help their loved ones get involved in various accreditation events.

Stay Engaged

Join focus groups, provide feedback, attend meetings, etc. and receive accreditation updates from the agency.

“It’s about achieving goals, making friendships, and helping everyone find their place in our society.”

- Laura, Parent (The Arc of Davidson County)