The Council on Quality and Leadership

# **CQL** Accreditation & People Supported

#### WHO IS CQL?

CQL is an organization that provides accreditation. It helps other agencies improve services. If you could get better services, you can work to achieve your goals for a better life. These goals could be having friends, getting a job, doing hobbies, being with family, living on your own, and more.

### WHY IS CQL ACCREDITATION IMPORTANT?

Accreditation with CQL can help agencies listen to you better, embrace best practices, and support you so you can live the life you want.

### What Accreditation Means For You

With accreditation, your organization will have more tools that *can help people* in a lot of ways:

- Improving your services
- Putting you in charge of your life
- Creating relationships
- Being part of the community
- Finding fun things to do
- Listening to what you want
- Getting a job
- Pursuing goals



## How You Can Be A Part Of Accreditation

#### **Getting Ready For Accreditation**

There are meetings before your accreditation. You can be a part of those meetings to help your agency get ready.

#### **Conversations and Visits**

CQL will visit you where you receive services and talk to you about your life, goals, and more to help improve services.

#### **Accreditation Kick-Off and Wrap Up**

Accreditation starts and ends with a gathering. You can join the gatherings to tell your story, how the agency helps you, and plan for the future.

#### **Focus Groups**

During accreditation, there are focus groups. People can participate to share feelings about the agency, services, and more.

# "It was great to meet and chat with CQL staff!"

- Leslie, person receiving services (Community Supports Services, Inc.)

Learn more about CQL & Accreditation on our website: www.c-q-l.org